



Reduced Turnaround Time with Automated Reminders



Introduction

Ayush Kumar is the head of delivery at Business Integra, an IT consulting company based in Bethesda, Maryland.

Challenge

Ayush needed an efficient process to manage customer contracts and requests, especially when volume was high. When business was booming, spending time on constant manual follow-ups to receive completed documents was coming at too high a cost. Ayush knew Business Integra needed a reliable, cost-effective platform to keep things moving along and to simplify its workflows.

Solution

After searching through the options online, Ayush came across BoldSign®, a user-friendly e-signature platform that simplifies the document signing process. With customer contracts, employee onboarding, and requests for approval in the pipeline, it was important to find a platform with automation features and real-time tracking.

“The most helpful things were unlimited envelopes,” Ayush said, “which allowed seamless high-volume document handling, and the automated reminders that reduced the need to follow up.”

Results

Aefore BoldSign, Business Integra struggled with delays and inefficiencies in the document signing process, which impacted turnaround time significantly. Now, Ayush and his team can take advantage of bulk signature requests, customized branding, and a support team ready to help answer any questions they might have.



Industry

IT Services and IT Consulting



Product used

BoldSign®



Region

United States



Use case

Using Boldsign has significantly improved our document turn around time reduced manual follow- ups
Product - BoldSign



“Using BoldSign has significantly improved our document turnaround time and reduced manual follow-ups. Its intuitive interface and automation features have streamlined our workflow, making the entire signing process faster and more efficient.”

– Ayush Kumar