BoldSign

BoldSign enterprise evaluation pack

Everything a security reviewer, IT administrator or procurement lead needs to assess BoldSign, in one document. Security gets the certifications, encryption and data location. IT gets access control, retention and the integration surface. Procurement gets the plan matrix and the add-on rates. Read the section you need and skip the rest.

At a glance

Security and compliance	SOC 2 Type II, GDPR, HIPAA, PCI DSS, eIDAS, ESIGN Act, UETA
Data residency	United States, European Union, Canada, Australia. Chosen at signup, on every plan
Encryption	AES-256 at rest. Completed documents are digitally sealed and tamper-evident
Uptime commitment	99.999%. View live and historical availability
Identity assurance	ID verification, knowledge-based authentication, SMS authentication, QES
Licensing model	Senders only. Recipients sign without an account and are never charged
Scale options	Unlimited documents on Business, or unlimited senders on Premium
Support	Email, chat and phone on every plan. Rated 4.7 out of 5 on G2 for ease of use, value and overall experience
High volume	Custom quotes for large rollouts. Request an enterprise quote
Built by	Syncfusion, shipping software to engineering teams since 2001

Plans and what each one carries

Capability	Business Plan	Premium Plan	API Plan
Price	$15/user/mo	$99/mo	From $30/mo
Users included	1, additional at $15	Unlimited	2, additional at $28
Documents per month	Unlimited	250	40, then $0.75 each
Single sign-on	Yes	Yes	Yes
Custom roles and permissions	Yes	Yes	Yes
IP restrictions	Yes	Yes	Yes
HIPAA support	Yes	Yes	Yes
SOC 2 Type II, GDPR, eIDAS	Yes	Yes	Yes
Data residency, four regions	Yes	Yes	Yes
Audit trail and completion certificate	Yes	Yes	Yes
Automatic deletion and backup	Yes	Yes	Yes
Branded signing pages, logo and sending domain	Yes	Yes	Yes
AI field detection and AI Search	Yes	Yes	Yes
Dedicated account manager	Yes	Yes	Yes
Bulk send and bulk links	Add-on, $0.25 each	Add-on, $0.25 each	Add-on, $0.25 each
ID verification $2, SMS auth $0.20, QES $3	Add-on	Add-on	Add-on

All prices are billed yearly. "Add-on" means the capability is available on that plan and charged per request under Pay As You Go, which applies from the Business plan upwards.

Governance and administration

Control	What it does	Plan
Single sign-on	Your team signs in with the organisation login they already use. Add or remove a person there and BoldSign follows	Business and above
Custom roles and permissions	Define what each role can do and which documents each team can open	Business and above
Team management	Group users by department, control template sharing and document visibility	Growth and above
IP restrictions	Limit account access to approved network ranges	Business and above
Two-step authentication	Additional verification at sign-in	All plans
Shared and locked templates	Keep approved contract wording consistent across departments	Growth and above
Signing groups	Any member of a named group can sign on behalf of that group	Business and above
Scheduled send	Control when an agreement reaches its recipient	Business and above
Automatic document deletion	Applies your retention rule on schedule without manual action	Business and above
Automatic cloud backup	Keeps a second copy of completed agreements	Business and above
Branding	Your logo and colours on signing pages, plus a custom sending domain and branded email content	All plans
Multi-channel delivery	Send for signature by email, SMS or WhatsApp. Recipients sign on mobile without an app	All plans
AI Search	Find any agreement across the archive using plain language	Business and above

Security and compliance

Area	Detail
Independent certification	SOC 2 Type II. See what the audit covers
Privacy and data protection	GDPR. Review the subprocessor list
Healthcare	HIPAA support on Business plans and above
Payments	PCI DSS
Encryption in transit and at rest	AES-256 at rest. Completed documents digitally sealed so later alteration is detectable
Legal enforceability, US	ESIGN Act and UETA
Legal enforceability, EU	eIDAS. Qualified electronic signatures available as an add-on
Evidence of signing	Full audit trail plus a certificate of completion on every envelope. Audit trails available in multiple languages
Signer identity	ID verification, knowledge-based authentication, SMS authentication, biometric checks
Hosting regions	United States, European Union, Canada, Australia. Chosen at signup, on every plan
Availability	99.999% uptime commitment. Check live system status

Integration options

System	Availability
Salesforce	Add-on, $10 per user per month
HubSpot	Included on Business plans and above
Microsoft Power Automate	Available on the API plan
Zapier	Available on the API plan
Xero	Add-on, $5 per organisation per month

Developer surface

Capability	Detail
REST API	API plan, from $30 per month including 40 envelopes, then $0.75 per envelope
Embedded experiences	Embedded requesting, embedded signing and embedded templates inside your own application
Webhooks and tooling	Webhooks, API dashboard, text tags for field creation, multitenant SaaS support
Documentation	Read the API documentation
Testing	Free sandbox with full API access, no purchase required

How the plan structure compares

The difference between vendors is rarely whether a capability exists. It is which tier holds it, and whether that tier has a price you can see.

Enterprise control	BoldSign	Docusign	PandaDoc	Dropbox Sign
Single sign-on	Business, $15/user/mo	Enhanced plans, quoted	Enterprise quoted, or Business add-on	Premium, quoted
Custom user roles	Business, $15/user/mo	Enhanced plans, quoted	Enterprise, quoted	Admin/manager roles, Standard
Data residency	All plans	Enhanced plans, quoted	Enterprise, quoted	Premium, quoted
HIPAA support	Business, $15/user/mo	Enhanced plans, quoted	Enterprise, quoted	BAA, min contract value
Document retention controls	Business, $15/user/mo	Enhanced plans, quoted	Not published	Bulk delete, Premium

Disclaimer : This document contains product comparisons based on publicly available information as of August 2026 and may change.

Who is behind BoldSign

Vendor longevity is a real line item in a risk assessment. BoldSign is built by Syncfusion, which marked twenty-five years in business in June 2026. Syncfusion has spent that time building components, SDKs and document libraries that run inside other companies' software, and the document engine underneath BoldSign comes from that work rather than from a third party.

Item	Detail
Parent company	Syncfusion, Inc., privately held, founded 2001
Years in business	25, marked June 2026
Employees	2,000+ across the United States, India and Kenya
Customers	41,000+ using Syncfusion products
Active developers served	1 million+
Funding	Built without outside investment
BoldSign launched	March 2021
Document engine	Built in house, not licensed from a third party

Trial and evaluation

Item	Detail
Trial length	30 days
Credit card	Not required
Growth and Business trial	50 eSignature documents, 10 users, 10 bulk documents, unlimited templates and brands
API plan trial	50 documents, 10 users, 50 API documents, unlimited templates and brands
Free plan	Essential, 25 documents per month, 1 user, 2 templates
High volume	Custom quotes available. Request an enterprise quote

Start your evaluation

Every capability in this document is available on a 30-day trial. No credit card, no sales call required to begin.

Start free trial | **Book a walkthrough**