BoldSign By Syncfusion

A Secure Telehealth Signing Experience for Physicians and Patients



Introduction

Dr. Yoon Hang Kim is an integrative, functional, and root-cause medicine physician offering a high-touch membership service limited to 99 active patients. He practices in Texas and offers many of his patient services via telehealth. He also mentors other physicians who seek to include integrative medicine in their own practices.

Challenges and Objectives

When Texas began requiring that patients sign the Treatment Disclosure and Consent Form for complementary and alternative medicine, Dr. Kim had to scramble to find the best way to do that for his telehealth patients. “I was thinking, should I mail it to them?” he remembered. “Can you imagine how clunky that’s going to be? Compliance will be very low if I send it that way; costs will be very high.”

Dr. Kim knew there were better, virtual solutions out there and began researching them on Perplexity. He was looking for something easy and affordable that would give his patients a good experience. He tried out some of the top-rated e-signature platforms.

“They really either were not within my budget and or they were very complicated to use,” he said. “I build my own website, I do my own SEO, so I'm a bit of a techie. But when I used their trial, it was really, really not easy for me.”

That frustration evaporated when he tried BoldSign®.

Solution

The BoldSign e-signature platform proved to be as simple to use as Dr. Kim had hoped.

“BoldSign just made it super, super easy,” he said. “It takes less than 5

Industry
Healthcare

Product used
BoldSign®

Region
United States

Use case
Doctor gets government-required forms signed for his telehealth practice.

minutes to create like 44 fields to sign. If you know how to drag, how to point and click, that's it. It’s very intuitive.”

Dr. Kim was impressed with how easy it was to set up, too. He signed up on a weekend and was “ready to rock ‘n’ roll” by Tuesday. “That made me understand that the company understands the needs of its customers,” he said.

Results

For Dr. Kim, BoldSign is a solution that is solving problems for physicians and patients. While many companies over-promise and under-deliver, he believes that you get what you expect with BoldSign. As a mentor, he recommends BoldSign to fellow physicians as a means to get their forms signed remotely.

“I wanted to advocate for BoldSign because it's not every day you get to work with a company that has a great product, great service,” he said. “And I would really like to see companies like that, just like mine, survive, thrive, and succeed.”

Conclusion

If you are looking for an affordable e-signature solution that will give your clients a smooth experience, try BoldSign. Find the plan that best suits your business on the **pricing page** and then start a 30-day free trial to see the impact it has on your workflow.

Want to learn more about BoldSign and try it out for yourself? Start a **free 30-day trial** today or **request a demo**.