BoldSign
By Syncfusion

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SURGERY CENTER
McLEAN, VA

Healthcare Form Workflows Made Simpler With BoldSign



Introduction

Edin Vitality offers sexual health services for men in northern Virginia, including implants, injections, and oral medications. They treat a range of men's health conditions, from prostate cancer to Peyronie's disease.

Challenges

With a brand-new surgical facility opening, Edin Vitality nurse Veronica Koval knew that their existing signature workflow wasn't sufficient for its capacity. According to Veronica, neither paper forms nor the "super expensive" platform they'd tried, Docusign, met their every need. She also said that Docusign was difficult to use. "I'm pretty equipped to figure out technology," she said, "but it was very difficult to navigate." Edin Vitality decided to make the switch to BoldSign.

Solution

With features that strengthen **healthcare** operations like HIPAA compliance, signer authentication, and mobile signature requests, BoldSign was the perfect solution for Veronica and her team. Instead of struggling with complex signature workflows, Edin Vitality took advantage of two key features—templates and SMS signature requests.

"If I have six templates that kind of go together," Veronica said, "and I just want to send those six, I don't need to do six separate emails." The SMS and WhatsApp request options mean that Veronica can easily help patients from different countries.

Industry
Healthcare

Product used
BoldSign

Region
North America (USA)

Use case
Edin Vitality uses BoldSign to complete patient intake forms, surgeon credentialing, and payment operations.

> “It’s been a more affordable option, but also an easier option to use.”
>
> **- Veronica Koval, Registered Nurse, Edin Vitality**

Conclusion

The greatest impact on the healthcare organization’s workflows has been time savings, but ease of use was another transformative upgrade. “Everything is just in one spot, which is really nice,” Veronica said. “It’s so much more intuitive. The price is better. Everything about it was just so much better.” She’s gone on to recommend BoldSign to others, since it’s enhanced Edin Vitality’s operations.

Want to learn more about BoldSign and try it out for yourself? Start a **free 30-day trial** today or **request a demo**.