BoldSign Brings HIPAA Assurance: Protecting PHI with Ease & Reliability



Introduction:

The National Hospice and Palliative Care Organization (NHPCO) is committed to providing exceptional care for terminally ill patients and their families. Whether the hospice team is helping patients manage physical symptoms or offering emotional reassurance, they strive to give every patient the comfort and support they need during their final months of life.

Challenges:

As a healthcare organization, the NHPCO regularly processes documents with PHI. To manage this volume efficiently, the team needs a secure e-signature service that upholds HIPAA regulations. They thought Adobe Acrobat Sign was the answer, but while exploring alternatives online, Hospice Intake Coordinator Melissa came across BoldSign. The BoldSign website effortlessly addressed all her concerns with the team's existing solution, establishing BoldSign as a trustworthy, HIPAA-compliant platform. Since Melissa's team needed a service they could count on, they decided to try the BoldSign Business plan.

Solution:

With the BoldSign Business plan, Melissa was able to request and sign a BAA with Syncfusion, ensuring the NHPCO stays HIPAA-compliant and patient PHI is always protected. "The service is fully compliant with state laws," Melissa said. "This adherence to regulations provides assurance and demonstrates responsible business practices."

Melissa also appreciated BoldSign's collaborative features like the document dashboard, which enables team members to easily categorize and track documents. "The ability to see and have access to team documents is helpful," Melissa said. "BoldSign's design and ease of use have streamlined workflows and tasks."

To top it all off, Melissa's team found BoldSign easy to navigate, and

Industry
Hospitals and Health Care

Product used
BoldSign®

Region
United States of America

Use case
With BoldSign Melissa signed a business associate agreement, enabling her team to streamline their paper work process.

when they needed assistance, Syncfusion provided timely, thoughtful solutions. “BoldSign's team has always been helpful when needed,” Melissa said.

> “We recommend BoldSign to anyone seeking a user-friendly, efficient, and legally compliant solution.”
>
> **- Melissa, Hospice Intake Coordinator at the NHPCO**

Conclusion

Want to learn more about BoldSign and try it out for yourself? Start a **free 30-day trial** today or **request a demo**.