Claritas Investigations Simplifies Document Signing with BoldSign



Introduction

With features like dropdown fields, text-based signing requests, and a straightforward user experience, BoldSign enabled Claritas to send, sign, and return documents faster than ever—without friction for clients or staff.

Challenge

From employee onboarding to case documentation, Claritas Investigations handles a lot of signed paperwork. To streamline the process, Jeremy's team began exploring popular e-signature solutions. However, it proved difficult to find a platform that fit both their cost and accessibility needs. "Docusign was too expensive for what we needed it for," Jeremy said. "Google Docs' signature request feature was part of our Workspace subscription, but it didn't work well if the other person didn't have a Gmail or Workspace account."

Claritas Investigations needed an e-signature service that was the best of both worlds—affordable and easy to use, so Jeremy started looking for a better alternative. While doing some online research, he came across BoldSign.

Solution

BoldSign offered all the features Claritas Investigations wanted at a lower price, so Jeremy's team decided to sign up for a free 30-day trial of the BoldSign Growth plan. Shortly after, a BoldSign representative reached out to Jeremy to assess his e-signature needs and provide impactful solutions, ensuring he made the most of his free trial. "I liked the representative I spoke with," Jeremy said. "He was very polite and straightforward."

Satisfied with his BoldSign experience, Jeremy decided to upgrade to an annual license. In doing so, Claritas Investigations unlocked even more useful features, including:

Industry
Security and Investigations

Product used
BoldSign®

Region
North America (Bronx, New York)

Use case
With features like dropdown fields, text-based signing requests, and a straightforward user experience, BoldSign enabled Claritas to send, sign, and return documents faster than ever—without friction for clients or staff.

- Envelope via SMS, which enables signers to access e-signature requests via text.
- Dropdown fields, which allow signers to select responses from a list of options, rather than manually typing each answer.

These features made Claritas Investigations' document-signing process easier, helping signers complete and return documents significantly faster.

> "BoldSign is an efficient and cost-effective way to obtain signatures for business documents. It's very intuitive and setup is quick and easy."
>
> **- Jeremy Skehan, Founder & Principal Investigator at Claritas Investigations**

Conclusion

Want to learn more about BoldSign and try it out for yourself? Start a **free 30-day trial** today or **request a demo**.