Senior Helpers Finally Found a Stress-Free way to Manage Documents



Customer:

After experiencing firsthand the difficulties that come with family caregiving, husband-and-wife duo Ali Sharif and Fatema Ebrahim established Senior Helpers of West Houston. Senior Helpers strives to deliver the highest quality of physical care for their clients, and also aims to help them maintain their dignity, autonomy, and peace of mind. Between their outstanding team of care professionals and eagerness to help others, Senior Helpers provides top-level support for seniors in the Houston community.

Challenges:

When your client base is constantly growing, staying on top of paperwork can feel unmanageable. At Senior Helpers, physical documentation was becoming too much to handle, so Fatema Ebrahim, the co-owner and CEO, decided to digitalize some of their clerical processes. “There was too much paperwork,” she said. “It wasn’t sustainable.” She tried Adobe Sign and Docusign but needed an e-signature service that was more cost-efficient, so she turned to BoldSign.

Solution:

Now, Senior Helpers uses BoldSign for all their client contracts and employee onboarding documents. Fatema was elated that the e-signature service streamlined their clerical procedures for a fraction of the cost. “It’s improved our sustainability and fast-tracked things,” she said. “And it provides all the same features as Docusign.”

BoldSign offered a wide range of e-signature services to meet all their document needs—like self-signing, signing as a recipient, signer routing, authentication, and so much more. And with various pricing plans—including a free plan—BoldSign gave them the ability to simplify and digitally manage their paperwork.

Industry
Individual and family services

Product used
BoldSign®

Region
United States

Use case
Its improved our sustainability and fast - tracked things

> “BoldSign is an excellent tool AND it’s cost-effective!”
>
> - **Fatema Ebrahim**

Conclusion

Want to learn more about BoldSign and try it out for yourself? Start a **free 30-day trial** or **request a demo** today.