Club Z! Tutoring's BoldSign Journey: Faster, Smarter Tutor Onboarding



Introduction

Club Z! Tutoring has spent more than 20 years matching K through 12 students to its talented pool of tutors in a wide range of subjects—from reading and writing to math, science, and more. Club Z! curates its tutors based on their academic strengths, teaching styles, and even personality. Franchise Owner and Area Director Elizabeth Jennings pairs students with the right tutors, which can make all the difference in a child's education.

Challenge

Getting a child the help they need shouldn't come at the cost of time wasted shuttling forms back and forth or dealing with technical struggles like image quality. Unfortunately, that's what other Club Z! Tutoring owners had to deal with when onboarding new tutors. "It could be really frustrating," Elizabeth said, "because they would just email the documents and the tutor would print them in order to fill them out, and scan them and send them back. Sometimes they'd just get really grainy pictures of the documents and have to ask for them again."

Since she would be constantly hiring more tutors, the signatures weren't just one-and-done forms. She'd often need to send forms in an ongoing manner. Elizabeth knew she needed a professional solution, so as she was getting started with her business, she turned to other owners to see what they were doing to streamline the signature process. One fellow franchise owner suggested checking out BoldSign.

Solution

Starting off with an all-in-one e-signature platform like BoldSign meant that Elizabeth could feel confident in her business as a new franchise owner. "It helps me feel like I can convey professionalism toward the people that I'm hiring," she said. "[I can] have all the documents ready to go. " Building client trust often starts with building employee trust,

Industry
Education

Product used
BoldSign®

Region
Austin, TX, USA

Use case
Club Z! Tutoring uses BoldSign to streamline the onboarding of tutors by replacing manual, print-and-scan signature workflows with a fully digital e-signature process. By sending contracts and required documentation electronically, the business reduces delays, eliminates poor-quality scans.

and Elizabeth could do just that by taking advantage of BoldSign's white labeling options—whether that was through changing the colors of forms or uploading brand logos for a customized experience.

One of Elizabeth's other favorite aspects of the platform is how efficient the process is. She can send contracts and other documents to prospective tutors without fear of a delayed timeline due to a protracted signature process. "I don't have to keep following up with the tutors that I'm hiring," Elizabeth added.

Now that Elizabeth has proof of concept through onboarding documentation signatures, she's considering expanding the use of BoldSign, this time on the client side of things. "Every now and then, we get someone that is really far away and might want a virtual enrollment visit," she said. "In that case, it would be helpful on the client side, to send them the forms through BoldSign."

By using BoldSign, Elizabeth and her staff at Club Z! Tutoring can skip the struggle of manual signature processes like printing and scanning and get straight to what matters most—educating young minds to facilitate their success in the future.

> "[BoldSign has] definitely helped build my confidence as a new business owner."
>
> **- Elizabeth Jennings, Owner and Area Director of Club Z! Tutoring**

Conclusion

Want to learn more about BoldSign and try it out for yourself? Start a **free 30-day trial** today or **request a demo**.