Seamless Onboarding with Cross-Browser e-Signature Service



Introduction

Stratus HR is a full-service PEO based in Utah. For over 25 years, the PEO has provided businesses with affordable, custom-built software tailored to meet their administrative needs. From hiring assistance to employee management, Stratus HR gives businesses the ability to grow faster, reduce employee turnover, and achieve long-term success.

Challenge

It's difficult to find an e-signature service that's cross-browser compatible. Adam Schildmeyer, a system engineer at Stratus HR, knows this all too well. Stratus HR tried Docusign and Foxit PDF forms, but the e-signature services' quality varied across web browsers—which negatively impacts the user experience.

"With web browsers becoming the dominant PDF viewer, we found some functionality of our PDF forms were breaking," Adam said. "It was becoming very unfriendly to ask people to download applications just to fill out a PDF form or do a digital signature on a PDF form." Stratus HR needed a cross-platform e-signature service that was optimized for web browsers, so they turned to BoldSign.

Solution

Whether it's for employee onboarding or requests and approvals, BoldSign ensures all of Stratus HR's e-documents are professional and consistent. "We're now able to have forms and collect signatures from any device with no friction," Adam said.

A simple internet search led Adam to BoldSign. "I was attracted to the service's cost and ease of use. I was able to get a company-wide license for a very affordable cost," he said. "Now, everyone can leverage their Microsoft Entra ID for login and send custom forms, signatures, etc."

Industry
Human Resources Services

Product used
BoldSign®

Region
United states of America

Use case
Needed an e-signature solution that worked consistently across all major web browsers.

And with the dedicated support team at BoldSign, getting started was a breeze. “The customer service is very responsive,” Adam said. “They listen to feedback and are incredibly open to adding additional functionality or finding workarounds.”

> “BoldSign is a very solid product.”
>
> **- Adam Schildmeyer, System Engineer, Stratus HR**

Conclusion

Want to learn more about BoldSign and try it out for yourself? Start a **free 30-day trial** today or **request a demo**.